

This Policy Document has been sanctioned and produced by the Corfe Parish Council.

1 Aim of Policy Document

The aim of this Policy Document is to attempt to pull together in one place the informal local arrangements that exist within our community, which are called upon during extreme weather conditions and/or emergency incidents. The Policy also sets out to identify other local needs that can arise during these events and identify any local volunteers and resources which may be called upon to meet those needs if required.

For example:

- Information and advice about issues in our parish.
- Clearance of roads in heavy snow or following severe weather.
- Transportation.
- Vulnerable People - Neighbourhood check.

All the help and support suggested in this Policy document provided by volunteers is done so on a voluntary basis only and by the goodwill of people within our community. There is no legal or moral obligation for those who have volunteered their support and/or resource within this Policy to respond when called upon. However, by agreeing to be named on this document they have given permission to be contacted in the event of an incident or emergency and have indicated that they will help where and when possible and if they are fit and available at the relevant time. Parishioners should be aware that those who have offered their help and who are named in this policy are not covered by any special insurance arrangements and do not accept any legal liability for their actions to the extent such liability can be avoided.

2 Initial Contact

2.1 Parish Councillors Contacts

Following are the names and contact numbers of your local Parish Councillors; if during an event you need any help, guidance or support before or after an incident, please contact your Parish Councillors who will direct you and support you if possible.

Name	Contact No.
Cllr. John Harrison	01823 421372
Cllr. Brian Lenthall	01823 421681
Cllr. Chris Brown	07754 571782
Cllr. David Bradbeer	01823 421513
Cllr. Jonathan Jackson	07739 477849
Cllr. Stephen Humphreys	07817 378880
Cllr. Rob Hudson	07968 297212

3 Volunteers/Resources

3.1 Tractor/Snow/Storm Debris Clearance/ Highways/Tree Surgery

Brian Lenthall 01823 421681 or 07860401407

Tractors and Equipment

3.2 Vulnerable neighbours/Flooding concerns Neighbour Watch/Flood Warden

Neil Bailey 07786171242

3.3 Tree Warden/Tree condition concerns

Rick Bosson 07779809666

3.4 4 x 4 Owner Volunteer Driver Contacts for Emergency/Work /Travel arrangements.

Hayley Smith (Co-ordinator) 07969436292

4 Financial Support Inquiries.

Corfe Community Trust – Keith Gosling 01823 421789 Email keithgosling2@gmail.com

Corfe Parish Council – corfeparishclerk@live.com

We have no Village Agent. Contact Community Council for Somerset (CSS) /Thrive 01823 331 222 - Email: info@thrivesomerset.org.uk

5 Standing Services and Useful Contact Numbers

5.1 Organisation Emergency Number Non-Emergency

POLICE 999

FIRE AND RESCUE 999 or 111 or 112 (if ambulance required)

5.2 Utility Companies

Function Provider/ Telephone 24 Hr Emergency No

Gas Emergencies 0800 111 999

Electricity Power Cuts 0800 6783 105

5.3 Water

Bristol Water 0345 702 3797

Southwest Water 0344 346 1010

Wessex Water 0345 600 4600

Telephone British Telecom 0330 1234 150 (Home Customers) or 0800 800 152 (Business Customers)

5.4 Other Useful Numbers & Websites

Environment Agency

0800 80 70 60 www.environment-agency.gov.uk

Environment Agency 24hr Emergency Line 0800 80 70 60

Met Office 0370 900 0100 www.metoffice.gov.uk

Tornado Warnings www.torro.org.uk

BBC Weather Warnings

www.bbc.co.uk/weather/ukweather/warnings.shtml

NHS Direct 111 www.nhsdirect.nhs.uk

Crimestoppers 0800 555 111 www.crimestoppers-uk.org

Victim Support 0845 30 30 900 www.victimsupport.org.uk

CRUSE Bereavement 0844 477 9400 www.cruse.org.uk Somerset 01458 898211

SAMARITANS 08457 90 90 90 www.samaritans.org

Somerset County Council 03001232224 www.somerset.gov.uk

5.5 Local Useful Numbers - Health

5.5.1 Hospitals

Musgrove Park Hospital

Musgrove Park, Parkfield Drive,

Taunton, Somerset, TA1 5DA

01823 333444

Chard Community Hospital

Crewkerne Road, Chard,

Somerset, TA20 1NF

01460 238220

Bridgwater Hospital

Bower Lane, Bridgwater,

Somerset, TA6 4GU

01278 436555

5.5.2 General Practitioners

Doctors College Way Surgery

Comeytrowe Centre, Taunton

Somerset, TA1 4TY

01823 259333

Warwick House Medical Centre

Upper Holway Road, Taunton

Somerset, TA1 2QA

01823 282147

St James Medical Centre

Coal Orchard, Taunton

Somerset, TA1 1JP

01823 285400

The Blackbrook Surgery

Lisieux Way, Taunton

Somerset, TA1 2LB

01823 259444

Victoria Gate Surgery

East Reach, Taunton

Somerset, TA1 3EX

01823 259444

French Weir Health Centre

French Weir Avenue, Taunton

Somerset, TA1 1NW

01823 331381

Crown Medical Centre

Crown Industrial Estate

Venture Way, Taunton

Somerset, TA2 8QY

01823 282151

5.5.3 Dentists

Please ring your own dentist. If out of hours they should have a recorded message with a 'phone number for out of hours cover, otherwise use a search engine (e.g. Google) to search for "Dentist near me".

5.5.4 Chemists

Please use a search engine (e.g. Google) to search for “Chemists near me”.

5.5.5 Veterinary Services

Please use a search engine (e.g. Google) to search for “Veterinary Practices near me”.

5.5.6 Volunteer First Aid

St John Ambulance

The Priory, Canon Street,

Taunton TA1 1SW

0844 770 4800

1st Aid Trained

5.6 Emergency Accommodation (gathering point) Fires and Flooding

Corfe Village Hall

Newton Lane, Corfe, Somerset TA37AN

Tel. Keith Gosling 01823 421789 Email keithgosling2@gmail.com or Chris Brown
07754571782

Configuration

Date	Version	Author	Comment
26/07/2026	0.1	CB	Initial Document
03/08/2026	0.2	RH	Small changes
04/08/2026	0.3	RH	After JJ and CB review
15/08/2026	1.0	RH	Issued